



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Heart Center	OUTPUTS	DEPARTMENT BUDGET FY 2012	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2011 ACTUAL ACCOMP	FY 2012 TARGET	FY 2012 ACTUAL ACCOMP	
MAJOR FINAL OUTPUTS							
<p>PHC is the leader in upholding the highest standards of cardiovascular care, a self-reliant institution responsive to the health needs of the Filipino people.</p> <p>PHC renders compassionate and expert patient care, and world-class education and training. It also conducts Internationally-acclaimed research and disseminates scientific and lay information to the public.</p>	Health Care Services		% of patients discharged as improved	93 percentage	93 percentage	93.35 percentage	100%
			Mortality Rate (Surgical)	3.6 percentage	<3.5 percentage	3.84 percentage	91%
			Client Satisfaction to Health Care Services	85.89 percentage	85 percentage	87.30 percentage	103%
	Training and Research		% of merical researches completed over conducted	94.5 percentage	95 percentage	100 percentage	105%
			% of medical researches published or presented in a medical conference over total completed	63.2 percentage	64 percentage	66.25 percentage	104%
			% of professional training programs implemented over planned	86.7 percentage	87 percentage	86.96 percentage	100%
	Public Information and Community Outreach Programs		No. of advocacy activities conducted	3 activities	3 activities	3 activities	100%
			No. of programs sustained	2 programs	1 programs	2 programs	200%
	STO and GASS						
	Support to Operations		No. of Local/ International Awards of Accreditation per Year	4 awards	1 awards	2 awards	200%
		% of operational information system	69 percentage	70 percentage	82.1 percentage	100%	
General Administration and Support Services		% of Employees Who Attended Values Formation and Good Governance Sessions	66.25 percentage	85 percentage	85.76 percentage	101%	
		% of Public Bidding posted in PHILGEPS	100 Percentage	100 Percentage	100 Percentage	100%	