

## SUPPORT SERVICES

The Administrative Support Services supervise and coordinate the functions of the non-medical and auxiliary divisions that comprise the operation of the Center. These are grouped under the Administration and Finance Department and Auxiliary Services Department. They are responsible for the professional welfare of the PHC's personnel, the state of the hospital's finances and the Center's unhampered functioning and effective delivery of services. The major accomplishments from 2009 to 2010 are as follows:

## PHARMACY

In 2010 the pharmacists' functions, roles and services were shifted from mere dispensing of medications at the counter to the now patient-focused services and patient-centered role in the health-care delivery. They were given the chance to be actively involved in the management of medications to patients, especially those admitted for cardiovascular care.

### Number of Prescriptions Filled

	2009	2010
In-patient	752,023	788,950
Outpatient	26,774	19,986

The Outpatient Pharmacy Extension re-opened only in September 2010.

Gross Sales Income    Php 296.3M    Php 279.5M

## NUTRITION & DIETETICS

- More active participation in the Nutrition Support Committee
- Daily visitation to newly admitted patients within 24 hours
- Nutrition counseling to patients prior to discharge
- Constant monitoring of patients on tube-feeding and those with eating problems

	2009	2010
Total Number of Meals Served	83,511	88,402
Number of Patients Visited	12,411	13,587
Number of Patients Given Diet Instructions	5,297	6,312
Total Income	Php 75.5 M	Php 71.7 M
Cafeteria	Php 19.3 M	Php 16.4 M
Main Kitchen	Php 56.2 M	Php 55.3 M